Section 9.4 “Benefits & Employee Resources”

9.4.1 UC Human Resources and Benefits

At Your Service is a comprehensive Web site with information about UC benefits that affect employees including health and insurance, retirement and savings, personnel policies and programs, as well as any new or forthcoming changes to such programs. You can access this service at atyourservice.ucop.edu. Faculty should also review the main Benefits page on the ucsf.edu website. This page includes detailed information about the full benefits available to faculty.

9.4.1a UCSF Human Resources

UCSF Human Resources (ucsfhr.ucsf.edu/index.php/benefits/) provides services to attract, develop, motivate, and retain a diverse workforce within a supportive work environment. They can provide you with information and training related to hiring and supervising staff employees, managing problem employees, understanding terms of labor union contracts, providing temporary employees and the like. For more information, visit the UCSF Human Resources Web site.

9.4.1b Campus Council on Faculty Life

The Campus Council on faculty Life (CCFL) is chaired by Vice Provost Brian Alldredge and its membership includes 21 faculty from all academic ranks, series, and major campus sites; the members represent scientists as well as clinician educators from all disciplines. The Council is charged with developing programs in response to the Faculty Climate Survey as well as considering other means of improving faculty life.

http://academicaffairs.ucsf.edu/ccfl/

9.4.1cb UCSF Faculty and Staff Assistance Program (FSAP)

The Faculty and Staff Assistance Program provides confidential assessment, counseling, crisis intervention, and referral services to faculty, staff, and healthcare professionals of the campus community.

Faculty and Staff Assistance Program
3333 California St., Suite 293
San Francisco, CA 94143-0938
Phone: (415) 476-8279; Fax: (415) 476-6183
email: FSAP@hr.ucsf.edu
Web site: ucsfhr.ucsf.edu/index.php/assist/

9.4.1dc UCSF Health Care Facilitator (HCF)
The UCSF Health Care Facilitator, a member of the UCSF HR Department, can assist you with questions about how to navigate through your health plan in order to obtain the full benefit of services available from your UC-sponsored health plan. The Health Care Facilitator is also available to help you resolve problems that may arise related to your UC-sponsored health plan.

9.4.1d UCSF Financial Planning

UCSF offers faculty and staff free financial planning and counseling services from a Personal Financial Advisor. Appointments are required and can be made by calling the Benefits Hotline at (415) 476-1400.

9.4.2 Bank Services

The Golden 1 Credit Union has a branch located on the Parnassus Heights campus in Millberry Union West that provides special low-interest rate loans and dividend-earning checking and savings accounts for UCSF and California State employees.

Golden 1 Credit Union, Wells Fargo and Bank of America ATMs are located on the Parnassus campus between the Ambulatory Care Center and the Millberry Union. Additional Golden 1, Wells Fargo, and Bank of America ATMs are located on the B1 Level of the Millberry Union.

9.4.3 UC Home Loan Program Resources

The Mortgage Orientation/Origination Program (MOP) is a recruitment tool to assist qualifying new faculty in purchasing their first home in the Bay Area. Eligibility for MOP participation is restricted to faculty with appointments in the Academic Senate series (Professor/ Ladder Rank, Professor In Residence, or Professor of Clinical X) and members of the Senior Management Group (SMG) within the first two years of their eligible appointment. For more information on this program, please follow the above link.

9.4.3 Fitness and Recreation Centers: Parnassus and Mission Bay Campuses: The Millberry Union

The Millberry Recreation and Fitness Center and the Mission Bay Fitness and Recreation Center (campuslifeservices.ucsf.edu/fitnessrecreation/) offers programs and services to help you achieve and maintain a healthy quality of life. A new pool and recreation and fitness center is scheduled to open on the Mission Bay campus.

9.4.4 Housing

Housing Services provides information on short-term lodging, rental vacancies, and roommate notices.

UCSF Housing Services

Mission Bay Housing Office (Campus Mail Box 3100) 1505 4th Street San Francisco, CA 94158 Ph: 415.514.4550 Fax: 415.514.4560

Aldea Center Office (Campus Mail Box 0231) 155 Johnstone Drive (at the top of Medical Center Way) San Francisco, CA 94131 Ph: 415.476.2231 Fax: 415.502.0152
Additionally, there are four UC programs (academicaffairs.ucsf.edu/academic-personnel/recruitment-retention/HomeLoanPrograms.php) to assist UCSF faculty in the Academic Senate with home ownership: the Mortgage Origination Program, the Graduated Payment Mortgage, the Supplemental Home Loan Program, and the Salary Differential Housing Allowance Program. For more information on these programs, peruse the information on their website and contact the Office of Academic Personnel with any additional questions.

### 9.4.5 Parking and Transportation

The mission of the Parking and Transportation Services office is to facilitate campus access to faculty, staff, students, and the community for University business and activities. Most UCSF campus sites sit in densely populated areas, which means that access can be difficult at times. Campus parking facilities are very limited. For this reason, you should avoid commuting by automobile and make every effort to utilize public transit, ridesharing, or bike/walk to the campus.

The UCSF Parking and Transportation Services staff can assist you in finding alternative transportation. The Parking and Transportation Services Web site features information regarding general parking, parking permits, handicapped parking, motorcycle parking, public transportation options (including BART, MUNI, and Marin County commuting), UCSF campus shuttles, pre-tax programs and more.

Parking Office:

MU G26 - Millberry Union Building  
500 Parnassus Avenue  
(415) 476-2568  
Monday-Friday 7:45 A.M.-4:45 P.M.

Transportation Office:

MCB 500 - Mission Center Building  
1855 Folsom Street  
(415) 476-1514  
Monday-Friday 8 A.M.-4:30 P.M.  
Web site: campuslifeservices.ucsf.edu/transportation/