The Faculty Council would like to learn more about faculty experiences with the new Operational Excellence pre-award clusters and services for grant submissions. This survey is confidential and your participation is appreciated.

Section A. Funding history

A.1. How many grants or contracts have you submitted as PI or Co-PI in the past 2 years (can be government contracts, NIH grants, foundation grants, etc.)?

☐ NIH
☐ Other Federal
☐ State
☐ Private Foundation
☐ Industry
☐ Other, please indicate: ____________________________________________________________________________________________

A.2. How would you rate your experiences with pre-award grant services before OE pre-award clusters began?

☐ 5-EXCELLENT ☐ 4-VERY GOOD ☐ 3-GOOD ☐ 2-FAIR ☐ 1-POOR
Please indicate the reason for your response.
______________________________________________________________________________________________________________________________________
______________________________________________________________________________________________________________________________________
______________________________________________________________________________________________________________________________________

Section B. Experience with pre-award services after April 2012

In this section, please focus your responses on the OE pre-award services that were offered after the official launch date in April 2012 (versus the “β-testing” period that preceded the launch).

B.1. How many grants or new contracts have you submitted through the new OE pre-award cluster (since the start date of April 11 2012)?

_______ (if 0 then, stop the survey)

B.2. How would you rate your experiences with pre-award grant services after April 2012?

☐ 5-EXCELLENT ☐ 4-VERY GOOD ☐ 3-GOOD ☐ 2-FAIR ☐ 1-POOR
Please indicate the reason for your response.

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B3. How would you rate your satisfaction with current OE pre-award clusters compared to your previous pre-award services?

Please indicate the extent to which you agree or disagree about timelessness, quality of work, and ease of communication.

**Timeliness**

a. I was able to work with the pre-award team to establish an application submission timeline that worked for me.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐1-STRONGLY DISAGREE

b. The application(s) was or were submitted to the funding agency on or before the agreed upon date.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐1-STRONGLY DISAGREE

c. Any problems with my application budget were brought to my attention in time for me to provide further explanation or to make the needed changes.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐1-STRONGLY DISAGREE

d. I was able to easily assess the progress of my application through the pre-award process.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐1-STRONGLY DISAGREE

e. The OE team was able to complete their work during regular working hours.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐1-STRONGLY DISAGREE

**Quality of Work**

a. The pre-award team was knowledgeable about the funding mechanism that I was applying for.
b. The pre-award team considered my past experience with the funding agency or format of the funding program in formulating their recommendations.

c. The pre-award team found problems or issues with my application that were helpful to me.

d. The pre-award team processed the material I submitted without making errors.

e. When the submission occurred, it was complete.

f. I was informed when the submission occurred.

g. The quality of the pre-award work on my application did not decrease the likelihood of funding.

Ease of Communication

a. I was aware of the individuals who were working on my application, and I knew how to contact them.

b. I was able to easily contact the pre-award team members working on my application.
c. I was aware of the movement of my application from one pre-award team member to another, and thus could contact the most appropriate person throughout the process.

☐ 5-STRONGLY AGREE  ☐ 4-AGREE  ☐ 3-NEUTRAL  ☐ 2-DISAGREE  ☐ 1-STRONGLY DISAGREE

B.4. What is your overall satisfaction with OE pre-award compared to previous services?

☐ 5-MUCH MORE SATISFIED  ☐ 4- A LITTLE MORE SATISFIED  ☐ 3-ABOUT THE SAME  ☐ 2-A LITTLE LESS SATISFIED  ☐ 1-MUCH LESS SATISFIED

Please indicate the reason for your response.

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B.5. How would you rate the OE person(s) with whom you have interacted with respect to attention to detail, preparedness, knowledge and understanding of the NIH grant system?

☐ 5-EXCELLENT  ☐ 4-VERY GOOD  ☐ 3-GOOD  ☐ 2-FAIR  ☐ 1-POOR

Please indicate the reason for your response.

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B.6. Have changes in OE pre-award processing influenced your decisions about whether and when to submit grants?

☐ YES ☐ NO

If yes, please explain.

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________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

B.7. Did you meet your Research Services Manager (RSM) face-to-face?

☐ YES ☐ NO
B.8. Considering proposal submission, how would you compare your experience with the OE pre-award services versus previous services that you received?

Amount of personal time required of you & your team:

☐ 5-MUCH MORE  ☐ 4-A LITTLE MORE  ☐ 3-ABOUT THE SAME  ☐ 2-A LITTLE LESS  ☐ 1-MUCH LESS

Number of tasks required of you and your team:

☐ 5-MANY MORE  ☐ 4-SOMewhat MORE  ☐ 3-ABOUT THE SAME  ☐ 2-SOMewhat FEWER  ☐ 1-MANY FEWER

Support for your grant submission productivity:

☐ 5-MUCH MORE  ☐ 4-A LITTLE MORE  ☐ 3-ABOUT THE SAME  ☐ 2-A LITTLE LESS  ☐ 1-MUCH LESS

General morale about grant submission:

☐ 5-MUCH HIGHER  ☐ 4-A LITTLE HIGHER  ☐ 3-ABOUT THE SAME  ☐ 2-A LITTLE LOWER  ☐ 1-MUCH LOWER

Please indicate the reasons for your responses to question #B.9.
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________________________________________________________________________
________________________________________________________________________

OTHER SCHOOLS REQUESTED THIS QUESTION-SHOULD WE ADD?

B.9. Is it your understanding that OE has made grant applications more or less expensive for your department?

☐ 6-DON’T KNOW  ☐ 5-MUCH MORE EXPENSIVE  ☐ 4-A LITTLE MORE EXPENSIVE  ☐ 3-ABOUT THE SAME  ☐ 2-A LITTLE LESS EXPENSIVE  ☐ 1-MUCH LESS EXPENSIVE

B.10. Is there anything else we did not ask about the new OE pre-award services that is important for us to know?
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