Clinical Affairs Committee
Max Meng, MD, Chair

MINUTES
Wednesday, September 21, 2011

PRESENT: Max Meng (Chair), Barbara Burgel, Geraldine Collins-Bride, John Feiner, Ruth Goldstein, Andrew Gross, Mehran Hossaini, Steven Polevoi

ABSENT: Teresa De Marco, Betty Dong, Miguel Hernandez-Pampaloni, Jeff Meadows, Phil Rosenthal, Hope Rugo

GUEST: Heather Alden, Executive Director, UCSF Academic Senate

The Clinical Affairs Committee (CAC) was called to order by Chair Meng on September 21, 2011 at 4:40 p.m. in room U-506. A quorum was present. Introductions were made.

Approval of Minutes from June 22, 2011 Meeting
The minutes were approved.

Chair’s Report
Chair Meng provided an overview of the committee’s structure.

Planning the Committee’s Work for 2011-2012

1. APEX Rollout Update
   a. In particular CAC members want to hear from clinicians who have already been involved in the rollout, not just from APEX Leadership.
   b. Members expressed concern that other institutions who have switched to APEX have seen a 5% loss over the course of the first year. Even six months after being on the system, productivity remains below pre-APEX levels. Members wondered if UCSF had a plan to regain that loss.
      i. Current CAC members confirmed that patient file set-up takes the longest
         1. UCare notes are carried over but not notes
      ii. Request for further assistance beyond the initial training
      iii. UCSF’s plan to restructure the Call Center setting up two dedicated two APEX people is not sufficient for the volume of questions
      iv. Members suggested contacting Elena Gates to attend in addition to APEX Leadership

2. Mission Bay Hospital (MBH) Operations Update
   a. Members seek clarification as to which departments will be in MBH as well as its teaching environment
   b. Member Hossaini raised the SOD issue of UOP/CPMS Dental School opening a school and practice one mile from MBH. This will impact SOD practices at MBH and could impact other practices
3. Payor Mix/Medicare/Brown & Toland to Hills
   a. Members wanted to hear an update on these topics.
   b. Member Goldstein commented that while fewer patients are being seen, the price per patient is much higher so there has been zero loss.
   c. There has been an increase in MediCal patients as no one other than UCSF sees them.
      i. Members wondered as to the strategy for if we already have such patients in the UCSF system and they call to schedule for an additional service or department’s care?
         1. While CAC members recognize the response may simply be “don’t take them,” how does that fit in with medical ethics?

4. Delivery System Reform Incentive Pool (DISRIP)
   a. Josh Adler is handling this program that impacts outpatient care

5. Access Alignment Project
   a. This internal referrals initiative, led by Ralph Gonzalez from the outpatient center, is aimed at speeding up scheduling of pre-existing UCSF patients.
   b. Also aimed at showing MediCal that UCSF can handle rapid care

6. Senate Membership Task Force
   a. Chair Meng is a member of this task force and will update the committee

Reports from the Schools

Medicine
The School supports efforts of the Senate Membership Task Force. The School has also been examining the vast educational effort made by SOM faculty on a volunteer basis.

Nursing
The new Dean is examining clinical space for nursing. There is potentially some space in the Ambulatory Care building; some of these new spaces will be for evening clinics.

Students with disabilities have been a touchstone issue. Reasonable accommodations have been made with both educational and clinical efforts, with a focus on not impacting the curriculum.

Dentistry
The School of Dentistry also supported the Senate Membership Task Force’s efforts.

Pharmacy
No representative present.

Old Business
None.

New Business
None.

Chair Meng adjourned the meeting at 5:45 p.m.

Senate Staff:
Alison Cleaver
Sr. Senate Analyst