Clinical Affairs Committee
Steven Pletcher, MD, Chair

MINUTES
Wednesday, September 22, 2010

PRESENT: Steve Pletcher (Chair), Maxwell Meng (Vice Chair), Shoshana Arai, John Feiner, Marcus Ferrone, Miguel Hernandez-Pampaloni, Susan Janson, Jeff Meadows, Phil Rosenthal, Hope Rugo

ABSENT: Chris Barton, Ruth Goldstein, Mehran Hossaini, Shelley Hwang, David Morgan

The Clinical Affairs Committee (CAC) was called to order by Chair Pletcher on September 22, 2010 at 4:34 p.m. in room S 30. A quorum was present.

Approval of Minutes from June 23, 2010 Meeting
The minutes were approved. They will be posted to the Academic Senate website.

Chair’s Report
Chair Pletcher provided an overview as to the committee and where it is ‘situated’ within the structure of UCSF. He went over the slides presented by UCSF Academic Senate Chair Elena Fuentes-Afflick at the Senate Leadership Retreat.

Further updates from the Retreat include core areas of focus for UCSF as per the Chancellor. They are:
1. Operational Excellence
2. Post-Employment Benefits
3. UC Commission on the Future Recommendations (due 9.30.10)
4. Impact of Health Care Reform on UCSF

He also provided an update on the recent Coordinating Committee and the ongoing negotiations by the Library with Nature Publishing. UCSF has threatened to boycott but negotiations are ongoing.

He also mentioned the recent call for nominations for Distinction in Teaching and Distinction in Mentoring.

The Committee needs to select a new member to serve as representative to the School of Medicine Faculty Council during the 2010-2011 academic term. Analyst Cleaver will send around dates for SOM Faculty Council’s meetings so Clinical Affairs members can check their availability.

Reports from the Schools
Medicine
The areas of clinical concern for SOM Faculty Council during the 2010-2011 academic term:
• Ambulatory Care and the EPIC System Rollout
• Funding of the new hospital and implications for funds flow between the SOM school and overall strategic support
• UCSF Medical Group - what is it and how are decisions for it made?
Nursing
The search for a new Dean is ongoing. The deadline is Spring 2011.

There are now four schools of nursing within the UC system: UCLA, UCSF, UCI, and UCD. There is a different fee structure for the latter two schools v. UCSF. For all masters SON students at UCSF, they will see an increase in professional fees (from 10 to 30%) forthcoming.

There is also a new curriculum for SON just rolled out for the Masters programs (522 students). Faculty are working with the SFVA on a joint RFP to establish a Center of Excellence in Primary Care Education.

Dentistry
None.

Pharmacy
Construction of the pharmacy at the new hospital is in the works; it will triple in size and be automated, included robots. An open house is planned.

Planning the Committee’s work for 2010-2011
The Committee opted to explore the following issues throughout the year:

1. Future of General Medicine at Parnassus and Affect on Patients: The completion of the new Osher Building means general medicine will move there and there will be no Gen Medicine at Parnassus. This affects all schools and the impact is yet to be determined. It will also impact specialty clinics situated at Parnassus
   a. Will patients have to go to both campuses?
   b. What are the consultation issues?
   c. Members suggested this presentation be coordinated and update on the EPIC rollout.

2. Mission Bay Hospital Planning: Members want to focus on the practical aspect especially for clinical services.
   a. Are the planners clued into practical issues in particular regarding specialty practices (and pediatric divisions within them)?
   b. Elena Gates or another member of the planning committee can expand upon.

3. Post-Employment Benefits and Impact on the Ability to Recruit, Retain, and Promote Faculty: Chair Pletcher invited the current APB Chair, Steven Cheung, attend the next meeting to provide an overview. Dr. Cheung also suggested that junior faculty to attend that part of the meeting.
   a. Systemwide will ask for UCSF Committee responses on planned changes between the September and October meetings. The plan is to have all in place by January 1, 2010. It is crucial to have clinicians’ response to it. Please take the time to review upon receipt.

4. Faculty Exit Survey: Per Heather Alden, Executive Director, Academic Senate Office, the Faculty Exit Survey will become a Faculty Satisfaction Survey. An outside agency will administer. It will focus on why faculty stay (vs. the exit survey which focused on why did they leave).
   a. Members commented that this was not the intended target nor the intention of the committee when the exit survey was first created.

5. Update on the Impact of Hill Physicians (HP) Switch and Impact on Clinicians:
   a. There is a decrease in patient volume
   b. UCSF physicians are largely providing second opinions and unable to treat patients.
c. Still out of network are Hill Physicians East Bay and non-SF Hill Physicians. HP requires that insurance be based on residence (so if a patient lives in Modesto, they cannot be part of HP SF, but must be with HP Modesto).

d. Some clinicians have found that Hill Physicians have not relaxed their stringent approval of consults, etc.

e. Are there plans for evolution of the relationship?

f. Issues remain with SF-based HMO patients (i.e. Brown & Toland) who cannot get a PCP.

g. What is the status of the non-teaching general practice care unit being established (and planned to start) in January 2011? Members requested David Morgan provide an update.

6. Transition to EPIC/APEX Medical Record System and Its Affect on Ambulatory Care. Michael Blum and his Physicians’ Advisory Group, APEX.

a. What can clinicians expect from the initial changeover? Phased rollout is outpatient first, then inpatient. First rollout is January 2011.

b. Members raised concerns about IT support for EPIC once it’s rolled out.

c. Michael Blum has asked for a representative from CAC to sit on the Physicians’ Advisory Group for the APEX Implementation.

7. Update on the Relay Health Patient Portal and Its Rollout

8. Update on Clinical Research Outcomes and Quality Improvements

a. Among topics of interest included the status of the MyResearch@UCSF system. At present while an individual MyResearch system can be created, it cannot link it to other systems. Is the goal still to have it be compatible with all systems and practices?

b. Update on the Clinical Database.

9. Updates from the Medical Center

a. Among topics members would like updates on include the MC’s current research into patient wait times (included in that will be parameters including ‘check-in’ times, insurance issues, etc.)

10. Communication Between the Various UCSF Campuses

a. Is there a benefit to video conferencing, or supporting this through the IT Department?

Old Business

Chair Pletcher recommended committee members review the Annual Report 2009-2010.

New Business

None.

Chair Pletcher adjourned the meeting at 5:42 p.m.

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